

Host or Hostess

Location: Mt. Holly, NC

Position Type: Full-Time

Are you a friendly, outgoing individual with a passion for hospitality? The Holland, a bold new steakhouse with an exciting Asian-inspired twist, is looking for a dynamic Host or Hostess to be the first point of contact for our guests ahead of our grand opening in mid-March. If you enjoy creating a warm, welcoming atmosphere and thrive in a fast-paced environment, we'd love to have you on our team!

About Us:

The Holland offers a unique and elevated dining experience, blending classic steakhouse traditions with innovative Asian-inspired flavors and techniques. We're opening in a beautifully reimagined historic space, and we're excited to bring something truly special to the community.

Key Responsibilities:

- Greet guests warmly and escort them to their tables in a professional and friendly manner.
- Manage reservations and maintain an organized waitlist during peak hours.
- Ensure a positive first impression and smooth dining experience for every guest.
- Provide guests with menus and offer information about daily specials.
- Coordinate with the service team to ensure timely seating and excellent service.
- Keep the host stand and surrounding areas clean, organized, and presentable.
- Answer the phone and assist with inquiries, including reservations and wait times.
- Collaborate with front-of-house staff to ensure guests' needs are met promptly.
- Help with other duties as needed to support the team.

Qualifications:

- Previous experience as a Host/Hostess or in customer service is preferred, but not required.
- Excellent communication and interpersonal skills with a friendly, approachable attitude.
- Ability to stay organized and handle multiple tasks in a fast-paced environment.
- A passion for providing outstanding guest service and creating a positive experience for everyone.
- Must be able to stand for long periods and work efficiently in a team-oriented setting.
- A genuine interest in being part of a new and exciting restaurant concept.

Benefits:

- Competitive pay based on experience
- Opportunities for career growth and development
- A fun and supportive work environment
- Discounts on food and beverages

If you're a people person who enjoys creating a welcoming atmosphere and being part of a team, come join us at The Holland! Help us create an unforgettable dining experience for our guests.

How to Apply:

Please submit your resume and a brief cover letter to hello@welcometotheholland.com telling us why you'd be a great fit for our team. We look forward to meeting you!