

General Manager

Location: Mt Holly, NC

Position Type: Full-Time, Salaried

We are seeking a highly motivated and experienced General Manager to oversee operations and lead our team at The Holland, a new, exciting steakhouse concept with a unique Asian-inspired twist. This is a fantastic opportunity for an experienced leader who thrives in a fast-paced, high-energy environment and is passionate about creating exceptional guest experiences.

About Us:

The Holland is an innovative steakhouse offering bold flavors and exciting twists on classic dishes, combined with Asian-inspired ingredients and techniques. Located in a re-envisioned historic setting, we are preparing for our grand opening in mid-January.

Key Responsibilities:

- Oversee daily operations of the restaurant, ensuring smooth and efficient service in both the front and back of the house.
- Lead, train, and motivate a team of front-of-house and kitchen staff to provide exceptional customer service and maintain high operational standards.
- Manage guest relations, ensuring that each guest has a memorable and positive experience from arrival to departure.
- Collaborate with the kitchen and bar teams to develop and maintain seasonal menus, promotions, and new offerings.
- Monitor financial performance, including labor costs, food and beverage costs, and overall profitability.
- Ensure compliance with health, safety, and sanitation regulations.
- Create a positive and dynamic work environment that fosters team collaboration, growth, and retention.
- Handle customer concerns, resolve issues promptly, and ensure every guest leaves satisfied.

Qualifications:

- 5+ years of experience in restaurant management, with at least 2 years in a general management role.
- Proven track record of leading successful teams and driving operational excellence.
- Strong business acumen with experience managing budgets, cost controls, and achieving financial targets.
- Excellent interpersonal and communication skills, with the ability to engage and inspire staff and guests alike.
- Passion for high-quality food, exceptional service, and culinary innovation.

- Ability to work in a fast-paced, dynamic environment while maintaining a calm and professional demeanor.

Benefits:

- Competitive salary based on experience
- Opportunities for career advancement and growth within the company
- A fun, creative, and supportive work environment

If you are a passionate and driven leader with a love for great food and exceptional service, we want to hear from you!

How to Apply:

Please submit your resume and a brief cover letter to hello@welcometotheholland.com telling us why you'd be an ideal fit for our team. We look forward to meeting you!